

MOVEMENT CONTROL ORDER (MCO)

MAJLIS KESELAMATAN NEGARA GENERAL STANDARD OPERATING PROCEDURES AS OF 5 MAY 2021

THE GENERAL SOPS ARE APPLICABLE IN STATES, DISTRICTS AND TOWNSHIPS FOR THE PERIOD OF MCO AS AND WHEN DECLARED BY THE GOVERNMENT FROM TIME TO TIME



PERMITTED ACTIVITIES

Restriction in Movement



- No inter-state and inter-district travel (according to the district borders set by the State Government).
- Movement in/out of the MCO area for emergencies such as in cases of death & natural disasters, with PDRM approval.
- Inter-state and inter-district travel for vaccination purposes is allowed with proof of appointment details.
- The number of passengers allowed in vehicles is according to the capacity of the vehicle.
- Public transport services and e-hailing services are ALLOWED to operate based on vehicle capacity (operating hours according to license conditions).
- Travelling cross states is allowed for married couples subject to PDRM's approval.
- For shopping complexes/supermarkets/department stores, customers only need to perform a body temperature scan once at the entrance of the complex and not at every business premise under one complex.
- The maximum number of customers allowed entry at any one time must be displayed outside the premises.
- Dormitory/Education institutes students in EMCO not allowed to return home.
- MPs and State Legislative Assemblies allowed to travel across respective districts and states for official purposes or for visitation.

Travel & Health



For travel back and forth to the workplace, according to the capacity of the vehicle.

Number of passengers in private vehicles according to the capacity of vehicle for purposes of obtaining health or medical care, food supply, medicine, dietary supplements, food, daily and basic necessities, in the same district closest to their residence if there is no supply of said necessities in said area.

Day Care Centres



- Childcare centres, nurseries and kindergartens are allowed to operate with the approval to operate from the relevant Ministry/Agency.
- Parents/guardians are allowed to send their children to daycare centres according to the capacity of the vehicle.
- Various daycare centres such as for the disabled (OKU), senior citizens and women are allowed to operate.

Economic and Business Sectors

- All economic and business sectors approved by the relevant Ministries/Agencies can operate during MCO period.
- Employee movement is subject to registration/operational approval letter and employee pass/employer confirmation letter
- Movement in relation to Governmental official affairs must be accompanied by an employer confirmation document
- Attendance capacity of employees for the civil service is based on the Public Service Department (JPA) Circular/Instruction.
- Capacity of attendance in the private sector is based on 30% Management and the number of operating/support employees set by the employer.

Restricted Activities

- Restaurant and food store dine-ins
- Spa and reflexology operations
- Activities at nightclubs or pubs, theme parks, indoor playgrounds, family karaoke and cinemas.
- Tourism activities entering or leaving MCO areas, in EMCO areas and entering or leaving Malaysia.
- Sports and recreational activities as determined by the Ministry of Youth and Sports.
- Government and private, formal and informal events, and social events.
- Face-to-face meetings for Government and private agencies involving the attendance of representatives from external agencies.
- Seminars/Workshops/Courses/Training/Conferences/Talks/Exhibitions and all related MICE activities.
- Mass activities

Education

- Students permitted to attend education institutions may cross MCO, CMCO or RMCO areas with valid travel permission letters and where accompanied by parents or guardians. Permission shall be given subject to risk assessments by the Ministry of Health and announcements by the Ministry of Education.
- Sending of students based in dormitories are allowed in stages as set by the Department of State Education. Inter-state travel allowed for such purpose with approval.
- International examinations, professional bodies and research activities that require laboratory facilities in Institutions of Higher Education are allowed.
- Movement of lecturers/teachers/teaching staff for teaching and learning is allowed with the relevant Ministry's approval.
- Movement of students for entrance to the hostel for examination classes is allowed.

Creative Industry

- Studio recording activities for music, concerts, film making, talk shows and such similar activities are permitted, limited to within the particular MCO area with the total number of crew members kept to a minimum and with no live audiences.
- The SOP for Creative Industry must be complied with.
- Indoor busking activities in building premises, cafes, food courts and enclosed locations are allowed.

Other Activities

- Driving Institutes and Flight Training Centres are allowed to operate during MCO according to the SOP issued by the Ministry of Transport
- Recreational fishing is allowed during MCO according to the SOP issued by the Department of Fisheries.

Religious Activity



- Muslim: Solat Jumaat and activities in the mosque/surau such as jemaah prayers, religious talks, akad nikah and burials are allowed with attendance according to the ruling of the State Religious Authorities.
- Islamic wedding ceremonies in the religious department and mosque is allowed with attendance in accordance with the ruling of the State Religious Authority.
- Non-Muslim: Activities in non-Islamic religious places are allowed with attendance according to the ruling of the Ministry of National Unity.
- The registration of marriages for non-Muslims at the National Registration Department (JPN), House of Worship and Religious Associations is allowed with attendance as determined by JPN.



Hours of Operation

Operations from 6am to 10pm:

- Pharmacies
- Shops selling daily necessities (i.e. groceries)
- Animal clinics and shops selling pet food
- Laundrettes, self-service laundrettes car washing, optical shops, barber shops and salons (haircut services only)
- Petrol stations (Exception: 24 hours for highway stations)

Other Hours of Operation:

- Restaurants, shops/food stalls, food trucks, street vendors, mobile vendors, food court/complex and roadside stalls/kiosks from 6am-12am (throughout Ramadan month only) for takeaway, drive throughs and deliveries.
- Sundry shops and convenience stores from 6am-12am
- Only take-away food, drive-throughs or deliveries are allowed for food services from 6am-12am
- 24 hours or according to operating license for hospitals, clinics and medical laboratories
- Daily markets, farmers' markets, public markets and weekly markets from 7am - 2pm
- Wholesale markets from 12am - 6am and from 11am - 4pm
- Night markets from 4pm - 10pm
- Aidilfitri Bazaars from 10am - 10pm
- Ramadan Bazaars from 3pm - 8pm